

Your Command Center for Production Mail

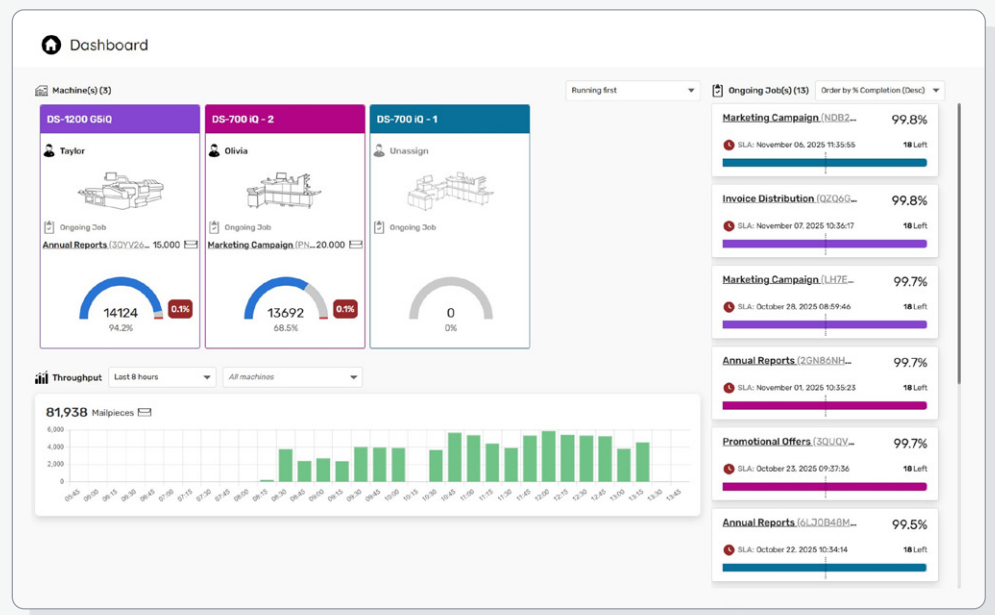
- **Unified View**
See progress across every inserter and job in real time.
- **Piece-Level Detail**
Drill down into individual jobs or even mail pieces when needed.
- **Optimized Throughput**
Multi-job mode and job splitting keep production flowing without downtime.
- **Smarter Decisions**
Integrate with Power BI to reveal trends, optimize workflows, and keep SLAs on track.
- **Unmatched Compliance**
End-to-end monitoring to ensure accurate mail piece assembly.



Mailing operations management and integrity come full circle

Quadient's proven AIMS platform takes mail center management to the next level. AIMS 360 is designed with the latest software technology and enhanced with powerful tools and features to help you gain valuable insights to optimize operations and open new revenue opportunities.

AIMS 360 is accessible from your local or virtual server. Whether you're processing regulated statements, customer invoices, or marketing campaigns - large or small - AIMS 360 offers more than an intuitive interface and closed-loop verification. It's a control center designed to help keep your mailing operations functioning at peak productivity and compliance.



**BACKED BY
THE EXPERTS**
Aspire, Celent, IDC,
and QKS Group



EXPERIENCE
A rich history
of world-class
leadership



**PROVEN
RESULTS**
97% customer
satisfaction rate



EXPERTISE
2 trillion
personalized
experiences

Real-time production performance monitoring and reporting



Multi-job mode

Run like jobs one after the other on the same inserter. Automatically connect to the next job when a new job ID is detected to maximize throughput while managing integrity by job.



Job splitting

Run high-volume jobs for one customer across multiple inserters to maximize utilization of each machine.



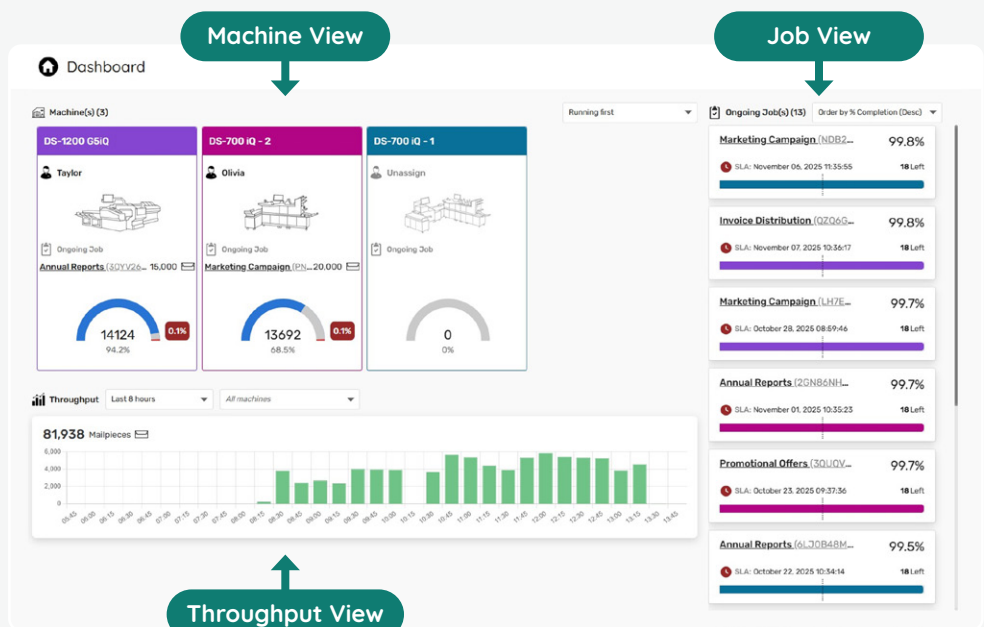
Advanced tracking and reporting

AIMS 360 records and reports on all processed mail pieces with or without barcodes. Generate reports like Job Detail and Job Summary for a comprehensive view of each job to ensure full accountability and traceability.

AIMS 360 helps you manage your mail center efficiently and confidently. See every job, every piece, and every exception, and gain the visibility to stay ahead of issues.

Keep productivity high and SLAs on target

Manage multiple jobs and inserters from a single dashboard. The browser-based dashboard displays the performance across all inserters and jobs in real time for overall throughput monitoring. From automated high-volume runs across multiple inserters to urgent manual jobs, AIMS 360 manages them all. The system also alerts you to any significant event to keep SLAs on track.



Streamline Returned Mail / Response Mail Processing

AIMS 360 simplifies and accelerates the processing of returned or response mail. Process quickly as well as generate a report with full details of the mail piece in PDF or CSV formats that can be fed back into your or your customer's database.

- Scan, register, and report returned pieces, including the return reason, in seconds
- Increase the quality of the address database
- Save on materials and postage



Use the bulk hand-scanning option for faster manual processing. The result is fewer delays, less rework, and better use of your team's time.

Gain valuable business insights

Beyond live monitoring and job reporting, AIMS 360 enables you to make long-term business adjustments and improvements. Integrate AIMS 360 with Microsoft Power BI to uncover trends and identify opportunities for optimization and new business.

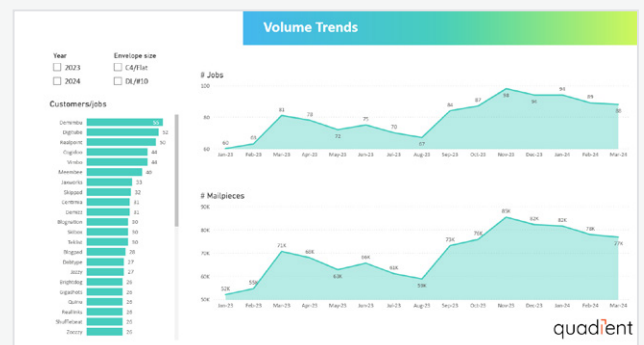
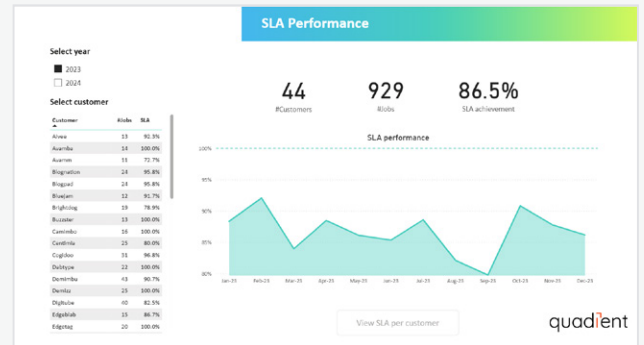
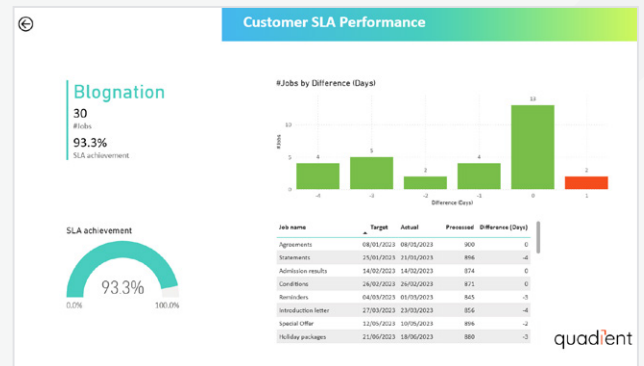
- Analyze throughput trends to keep productivity high
- View integrity-related reports like Job Summary and Job Detail
- Spot bottlenecks before they affect SLA performance
- Measure total and customer-specific volumes to optimize staffing and scheduling

Data to help you improve your business

AIMS 360 can help you turn data into decisions to shape your long-term success.

- Access and analyze historical performance data by customer in a variety of report formats
- Develop custom dashboards and compare data over time
- Add information to a job using user-defined fields

With deeper analysis, you can optimize machine utilization and gain intelligence to help you run leaner and smarter.



Ensure the integrity and security of every mail piece.

In high-volume mail production, one incomplete or misdirected mail piece can mean more than an operational hiccup. It can result in costly rework, legal penalties, and jeopardize your hard-won customers. At its core, AIMS 360 provides closed-loop verification to ensure each envelope is processed correctly and contains the intended documents for each recipient. Protect your output and ensure highly sensitive business communications are securely assembled.



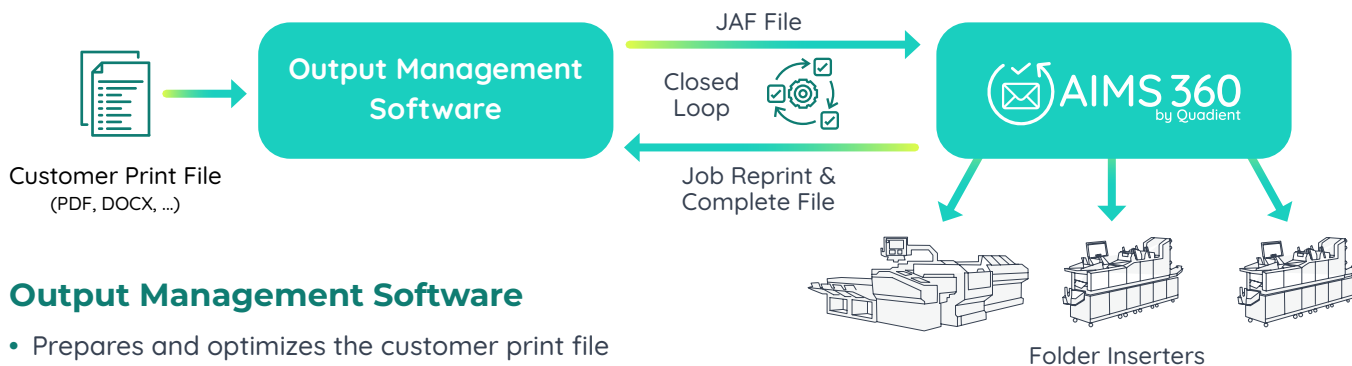
What is Closed Loop Verification?

AIMS 360 monitors each mail piece to ensure it is assembled correctly. When missing, duplicate, or unmatched business documents are identified, AIMS immediately flags exceptions in real time.

It generates a reprint file and verifies that replacement documents have been processed before the job is closed and marked complete for end-to-end workflow control.

How it works:

AIMS 360 monitors the insertion process from start to finish



Output Management Software

- Prepares and optimizes the customer print file
- Adds barcodes to identify mail pieces
- Groups and sorts documents
- Works seamlessly with Quadient Impress and Inspire

The Result:

- Guaranteed accurate job completion
- Ensure the right documents go into the right envelope
- Proof of compliance for audits and regulatory requirements

Grow your business with AIMS 360

Find out why AIMS 360 is the full-circle way to deliver more than peace of mind. Meet rising customer demands, compliance mandates, and ever-changing regulatory requirements. With the tools to run smarter and more productive mailing operations you can add agility, flexibility and new opportunities to your business.

Contact your Quadient representative today to schedule a live demonstration and see how AIMS 360 can bring total integrity to your mail center.

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About Quadient®

Quadient is a global automation platform powering secure and sustainable business connections through digital and physical channels. Quadient supports businesses of all sizes in their digital transformation and growth journey, unlocking operational efficiency and creating meaningful customer experiences.

For more information about Quadient, visit mail.quadient.com.

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